



December 18, 2020

Dear Family Members, Loved Ones, and Team Members,

This letter is to inform you that today one of our team members test positive for COVID-19. This brings our current count to 3 team members and 3 residents.

The Virginia Department of Health (VDH) has offered no new recommendations at this time. We will continue testing both Assisted Living residents, excluding Memory Care, and our team members every 3-7 days until we reach a period of 14 days with no new positive cases. Our next round of testing will take place Monday, December 21.

Because of our testing protocol and our positive COVID cases, our visitation restrictions must remain in place. We will continue to adhere to current protocol in our community including social distancing, wearing personal protective equipment, screening all team members upon reporting to work and holding all meals and one-on-one activities in apartments.

We will continue to keep you informed if there any changes to this current testing protocol and if there are any new positive COVID cases. Please do not hesitate to reach out to us with any questions you may have.

With regards,

Cristen Hackenbracht  
Executive Director