

December 30, 2020



Dear Family Members, Loved Ones, and Team Members,

I want to share with you the guidance we received from the Virginia Department of Health (VDH) regarding our testing and visitation protocols following yesterday's COVID-19 test results.

Because we have one new positive case as a result of this week's antigen testing, the Department of Health is continuing to recommend testing every 3-7 days until there are no new positive cases for a 14-day period. The next round of testing for Team Members and Assisted Living Residents, excluding Memory Care, is scheduled for Monday, January 4 and Tuesday, January 5.

Since we have continued testing and a current positive case, our visitation restrictions must remain in place. We will continue to adhere to current protocol in our community including social distancing, wearing personal protective equipment, screening all team members upon reporting to work and holding all meals and one-on-one activities in apartments.

We do recognize that family contact and involvement are essential during these times, and we will continue to do everything we can to keep our families and residents engaged. We will continue to assist families to connect with their loved ones in creative ways, including telephone, email, virtual meetings, Facebook and Facetime.

We are thankful for our team members who are being so careful and for our family members who continue to be supportive of the restrictions we have in place. Please call us at 540-246-0888 if you have any questions.

With warm regards,

Cristen Hackenbracht
Executive Director