

February 10, 2021



Greetings Family Members, Loved Ones and Team Members,

This letter is to inform you that one of our Team Members has tested positive for COVID-19.

In speaking with the Virginia Department of Health (VDH), they have determined that the Team Members who were in contact with the positive Team Member are considered to have had low risk exposure since all were wearing proper PPE and following proper infection protocol. Also, this Team Member had no direct contact with our resident population. The VDH has recommended we continue to follow our current testing protocol, which requires us to test all Team Members weekly and Residents only if symptomatic. The next round of testing for Team Members will be Monday, February 15.

Visits from families and friends can continue. Please remember to call our Concierge at 540-246-0888 if you would like to schedule a visit. Please also remember that we will be happy to continue to assist families to connect with loved ones via telephone, email, virtual meetings, Facebook and Facetime.

Thank you for your continued love and support. I will keep you informed of any changes to our current testing protocol or if there are any new positive Covid-19 cases.

With warm regards,

Cristen Hackenbracht
Executive Director