

February 20, 2021



Greetings Family Members, Loved Ones and Team Members,

This letter is to inform you that one of our Team Members has tested positive for COVID-19.

All Team Members are continuing to be screened upon entrance into our community and are wearing proper PPE and following proper infection protocol while working. The Virginia Department of Health (VDH) has recommended we quarantine any Team Members or Residents who were in close contact with this COVID-positive Team Member for a period of 14 days. Close contact is considered any distance less than 6 feet for more than a total of 15 minutes. After talking with this Team Member, it has been determined that there was no close contact with any of our Residents or Team Members. The VDH also recommends we continue to follow our current testing protocol, which requires us to test all Team Members weekly and Residents only if symptomatic. The next round of testing for Team Members will be Monday, February 22.

We started communal dining last week for lunch and it has been a huge success. Hearing the residents socializing has been music to our ears! Visits from families and friends can continue. Please remember to call our Concierge at 540-246-0888 if you would like to schedule a visit. Please also remember that we will be happy to continue to assist families to connect with loved ones via telephone, email, virtual meetings, Facebook and Facetime.

Thank you for your continued love and support. I will keep you informed of any changes to our current testing protocol or if there are any new positive COVID-19 cases.

With warm regards,

Cristen Hackenbracht  
Executive Director