



April 22, 2021

Dear Family Members, Loved Ones and Team Members,

This letter is to inform you that, today, one of our team members tested positive for COVID-19. This team member was last in our building April 14 and it has been determined that the risk of transmission to residents and staff is low. This team member will be out for a minimum of 10 days and must be fever free and showing improvement of symptoms in order to return to work.

Based on the recommendation of the Virginia Department of Health, no further action is necessary at this time. We will continue to screen all team members and visitors upon entry to our community and we will continue to monitor our residents for possible symptoms. Communal dining, activities and visits will continue. Please remember to call our Concierge 24 hours in advance to schedule your visit. The visitation schedule is Monday-Friday, 10am-7pm and Saturday and Sunday, 10am-3pm.

Please feel free to reach out if you have any questions.

With regards,

Cristen S. Hackenbracht, ALFA, CDP
Executive Director